

Luisa Lamprea

Scrum Master

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Fairfield, IA

Certified Scrum Master (CSM) and Certified Scrum Product Owner (CSPO) with over 15 years of experience leading software development teams and delivering technology solutions across education, financial, and government sectors. Skilled in Agile coaching, sprint facilitation, and cross-functional team empowerment, with a solid technical foundation in .NET, Angular, SQL, and Azure. Adept at driving Agile maturity, improving velocity, and fostering a culture of collaboration and continuous improvement. Proven success in bridging the gap between business and development, ensuring delivery of high-quality, user-centric products.

Areas of Expertise

- ◆ Agile & Scrum Frameworks (Scrum, XP)
- ◆ Sprint Planning & Retrospectives
- ◆ Azure DevOps
- ◆ Software development life cycle (SDLC)
- ◆ Servant Leadership & Team Facilitation
- ◆ Backlog Refinement & Prioritization
- ◆ Product Roadmapping & Strategy
- ◆ UX/UI Collaboration
- ◆ Change Management
- ◆ Stakeholder Communication & Conflict Resolution
- ◆ Continuous Improvement & Agile Coaching

Professional Experience

CampusKey, Bogotá, Colombia

Aug 2018 – Jul 2024

Scrum Master (Technical Product Owner)

Led Agile development teams in delivering an analytics-driven SaaS school management platform, driving Agile transformation and optimizing delivery processes across multiple modules.

- Facilitated **Scrum ceremonies** to strengthen communication, resulting in a **25% improvement in sprint predictability** and a measurable increase in team morale and ownership.
- Partnered with product and engineering teams to **refine backlogs and clarify user stories**, reducing sprint rollover items by **30%** and ensuring consistent delivery of high-priority features.
- Coached team members in **Agile best practices** and metrics tracking, accelerating **Scrum maturity** and enabling self-organization and autonomy.
- Removed organizational and technical impediments, improving sprint throughput and maintaining a **steady release cadence** across multiple concurrent projects.
- Collaborated with stakeholders to align sprint goals with strategic objectives, achieving **on-time delivery of CampusKey SaaS modules** used by 1000+ educators and staff.
- Applied servant leadership and agile metrics to drive **continuous improvement** in velocity, communication flow, and product quality.

Tech Stack: Azure DevOps / Angular / .NET Core / MS SQL / MS Azure Cloud

Saint George's school (K-12 private school), Bogotá, Colombia

Jul 2015 – Jul 2018

Project Manager (Scrum Master)

Guided Agile adoption and technology integration across school operations through the development of a custom-built SaaS management system.

- Led cross-functional Agile teams through **iterative development cycles**, cutting project turnaround time by **40%** while maintaining stakeholder satisfaction.
- Facilitated sprint planning, daily stand-ups, and retrospectives, improving team collaboration and reducing blockers by **over 20%**.

- Oversaw implementation of “Dragon Market,” a **cashless school cafeteria solution**, increasing operational efficiency and reducing payment errors by **60%**.
- Introduced Agile reporting and metrics dashboards, enhancing visibility for school leadership and ensuring **data-driven decision-making**.

Tech Stack: Azure DevOps / Angular / ASP.NET / .NET Framework / MS SQL / Azure

Additional Experience

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|---|----------------------------|
| Assistant Project Manager – Redcom de Colombia for ECOPETROL | Aug 2011 – Dec 2014 |
| Solution Architect – CHIP General Accounting Office | Mar 2010 – Aug 2011 |
| Software Architect – Heinson Software House | Jun 2009 – Feb 2010 |
| Product Manager – Easy Solutions S.A.S | Nov 2008 – Jun 2009 |

Education

Master of Science in Computer Science (In Progress)

Maharishi International University, Fairfield, Iowa

BA in Computer Science and Engineering

Universidad de los Andes, Bogotá, Colombia

Certifications

Certified Scrum Master (CSM) – Scrum Alliance (Valid until May 2027)

Certified Scrum Product Owner (CSPO) – Scrum Alliance (Valid until May 2027)

Projects

Smart Pet Adoption

This application uses AI to match rescued cats and dogs with ideal owners, analyzing behavior and lifestyle to ensure successful adoptions. This technology creates stronger bonds, leading to happier pets and owners.

Technologies: Jira / Figma / GitHub / NodeJS / OpenAI / LLM

Holistic Healing

According to Ayurveda, Health is not only an absence of disease, but it is a state of balance of Body-Mind-Spirit. This is an android-based app that encourages people to track his/her actions to improve these three areas, like exercising, prying, meditating as well as giving some activities to them.

Technologies: Jira / Figma / GitHub / Kotlin

Dragon Market

Cashless school cafeteria system including basic inventory management and online payments

Technologies: Azure DevOps / Angular / .NET / MS SQL / MS Azure Cloud

Technical Proficiencies

JIRA (Agile Project Management, User Story Management) | MS Teams & SharePoint (Documentation & Collaboration) | Figma (prototyping) | MS Power BI (Data Visualization & Reporting) | R & RStudio (Statistical Computing & Data Analytics) | SQL (Database Management & Querying) | Oracle, PostgreSQL, MS SQL Server (Relational Databases) | Git & Subversion (Version Control) | Visual Studio & IntelliJ IDEA (IDE Tools) | Java, JavaScript, (Programming Languages) | UML (System Design & Modeling) | Agile Methodologies (Scrum, XP) | SaaS | ITIL | Spanish (Native)